Satisfaction and needs assessment survey

1. **Please indicate the category to which you or the organisation you represent belongs:**

[ ]  Natural person

[ ]  Enterprise with legal personality

[ ]  Enterprise without legal personality

[ ]  Budgetary units and entities

[ ]  Nonprofit organisation

[ ]  Other: ……………………………

1. **Please indicate the field of activity of the organisation you represent \*:**

[ ]  Agriculture, forestry and fishing (NACE Rev. 2.1: 01-03)

[ ]  Mining and quarrying; manufacturing; construction (NACE Rev. 2.1: 05-33; 41-43)

[ ]  Electricity, gas, steam and air conditioning supply; water supply, sewerage, waste management and remediation activities (NACE Rev. 2.1: 35-39)

[ ]  Wholesale and retail trade, transportation and storage; accommodation and food service activities; publishing, broadcasting, and content production and distribution activities, telecommunication and information technology; financial and insurance activities; real estate activities (NACE Rev. 2.1: 46-68)

[ ]  Professional, scientific and technical activities; administrative and support service activities (NACE Rev. 2.1: 69-82)

[ ]  Public administration and defence; compulsory social security; education; human health and social work activities (NACE Rev. 2.1: 84-88)

[ ]  Arts, sports and recreation (NACE Rev. 2.1: 90-93)

[ ]  Other service activities (NACE Rev. 2.1: 94-99)

\* Not relevant for natural persons.

1. **Please indicate how often you use statistical data and products delivered by the Ministry of Culture and Innovation:**

[ ]  Several times a week

[ ]  1-2 times a week

[ ]  A few times a month

[ ]  A few times a year

[ ]  I do not use statistical data/products

[ ]  Other: ……………………………

1. **Please indicate which websites you use data from (multiple answers are possible)**

[ ]  KultStat Cultural Statistical Data Collection System

[ ]  OSZK Library Institute Statistical Database

[ ]  MNM KK MuzeumStat

[ ]  Database of the Education Authority (oktatas.hu)

[ ]  Database of the National Vocational and Adult Education Office

[ ]  Other: ……………………………

1. **Please indicate the purposes for which you use the data (multiple answers are possible)**

[ ]  For work

[ ]  For research

[ ]  Education (including public education, vocational training, higher education, adult education)

[ ]  General interest

[ ]  Other: ……………………………

1. **Please mark with an X how much you agree with the statements below:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Strongly agree | Mostly agree | Mostly disagree | Strongly disagree |
| **The data I use:** |
| are relevant, give me the information I need |  |  |  |  |
| are accessible and easy to find |  |  |  |  |
| are understandable, clear |  |  |  |  |
| are up to date |  |  |  |  |
| are of good quality and suitable for international comparison |  |  |  |  |
| **The page/interface I use:** |
| is easy to use, user-friendly |  |  |  |  |
| is sufficiently informative and understandable |  |  |  |  |
| has up-to-date data content |  |  |  |  |

1. **Please elaborate if you answered "Mostly disagree" or "Strongly disagree" to any of the above criteria. You can help us to improve the quality of our services by providing details of the problem you are experiencing and by making suggestion(s) that would help to improve your satisfaction.**
2. **Are there any data needs that you would propose to add to existing data collections?**

[ ]  No

[ ]  Yes

1. **If yes, please briefly explain exactly what data you would propose to collect, from which data providers and with what frequency.**
2. **If you have any further suggestions for improving the quality of our services, please share them with us below.**

**Send the completed questionnaire to the e-mail address** **hivatalosstatisztika@kim.gov.hu****.**

**Thank you for helping our work with your answers!**